Lovisa Theolin Janmark **UX-Designer**

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I have a deep sense of empathy which helps me understand people and their needs. I am also a big picture thinker and love to organize and structure projects.

Experience

Jobtech/Arbetsförmedlingen UX-Designer, facilitator, user tester

May - June 2021

Jobtech requested an implementation of a technical solution to increase trust in the puplic service and the management of personal data for the customers.

- · Researched Arbetsförmedlingens reputation and their current user journey, through articles, social media and scientific reports
- Interviewed users to understand their trust issues towards Arbetsförmedlingen and the mental challenges during job searching.
- Facilitated a customized design sprint and user tested three concept prototypes.
- · It resulted in a high fidelity prototype with a dashboard, a moodtracker of the job searching with a possibility to have direct contact with ones administrator at arbetsförmedlingen.

Dreams UX-Designer, user tester, prototyper

March 2021

Dreams is a consumer finance app on mobile that teaches people how to save money through good habits. Worked with them to establish an educational platform in their existing app.

- · Researched the emotional effect of peoples personal finance. Did a survey, competitor analysis, concept sketches, storyboard and two low fidelity clickable
- · Integrated an interactive and gamified educational platform for people with little knowledge about personal finance.

WatchIT Golf, Swing Speed Radar **UX-Designer**, user tester

December - January 2021

Swing Speed Radar is a consumer golf app on watch that shows people their swing speed in real time to provide individually reliable results. Worked with them to expand their user experience on the onboarding process.

- Did a speculative research based on information from WatchIT golf
- · Did a four day design sprint, including, a costumer journey, concept sketches, a storyboard, a high fidelity prototype and user testing.
- · Created an app in a smart watch called Audio amigo, it's an audio tool that gives instructions for first time users and guides you through a round of golf which gives you results directly after each hit and after one round.

World Beyond War **UX-Designer**

November 2020

World BEYOND War is a global nonviolent movement to end war and establish a just and sustainable peace. Worked with them to create a board game for educational use.

- · Researched gamification, boardgames and game mechanics.
- Built up a game with focus on card games, warfare facts and negotiation skills. Simulated the game online and user tested it.
- · Created a board game called Abolition of war where the players are a part of a war-torn country with a mission to build up the infrastructure instead of warfare.

Education

2020 - 2022 Changemaker Educations, Stockholm Experience Designer

2014 - 2016

Calle Flygare Teaterskola AB, Stockholm

Skådespelarprogrammet

2008 - 2011 Karlstads Universitet, Karlstad Högskoleingenjör inom

innovationsteknik och design

Skills

Design thinking Design Sprint Gamification

User research Empathy maps & Personas User testing User Research User journeys

Rapid prototyping Wireframing

Storyboards Koncept sketches

Project managing Agile project methodology

Tools

Miro Figma Procreate Microsoft Office Spark Visual Studio Code ProEngineer Sketch Up

Previous Careers

Mechanical engineer

2012 - 2014

Project managed several projects with large budgets and big project groups located all over Sweden. The projects consisted of developing maintenance vehicles based on workers and the company's needs.

Some of the projects I worked on: · Replace and improve the UX-design of 70 diesel tank stations for rail vehicles

- around Sweden with overall responsibility for the entire project
- · Purchase of 9 new two-way vehicles as technical project manager throughout the
- design process Technical project manager in remodeling projects on work machines to primarily
- improve the work environment

2014 - 2018 Film worker

productions assistent, location scout and with extras. It taught me to work within a high performance team with a small budget and tight deadlines.

Worked on both feature films, TV-shows and Web-series as set design assistent,

Atlas Assistans AB Personal assistent

2015 - 2019

Assisted two people who are wheel chair users, in between school and film projects. Helped them with everyday life problems. It gave me knowledge and insights in other people's challenges and strengthened my social skills.

References available upon request